

General Terms and Conditions Floramedia

Established in (1551 NC) Westzaan at Kleine Steng 1, accessible via www.floramedia.nl

Article 1. Applicability and validity

1. These general terms and conditions (hereinafter: the conditions) exclusively apply to all price quotations, offers, proposals (hereinafter collectively referred to as: the offers) and all agreements of any nature between Floramedia Nederland B.V. (hereinafter: Floramedia) and a Customer, to which Floramedia has declared these conditions applicable, as well as all legal relationships arising therefrom, insofar as parties have not explicitly deviated from these conditions. The acceptance of an offer or the placing of an order implies that Customer accepts the applicability of these conditions.
2. The applicability of general terms and conditions invoked by the Customer is explicitly rejected.
3. Floramedia is entitled to unilaterally amend or supplement these general terms and conditions.
4. If an offer or agreement deviates on any point from the present conditions, these conditions shall otherwise remain fully applicable.
5. If and insofar as any (part of a) provision of these general terms and conditions cannot be invoked on the grounds of reasonableness and fairness or its unreasonably onerous nature, the relevant (part of the) provision shall in any case be attributed a meaning as close as possible in terms of content and purport, so that it can indeed be invoked.

Article 2. Offers

1. All offers, including offers on the website www.floramedia.nl and all other websites of Floramedia (hereinafter: the websites), issued prospectuses, price lists, and documents are, although non-binding, valid for a maximum of thirty days unless explicitly stated otherwise.
2. The offers are based on the information, drawings, descriptions, etc., provided by the Customer. Floramedia may assume the accuracy of the documents provided by the Customer without further verification.
3. The prices stated in the offer relate only to those products and/or work explicitly described in the offer and are exclusive of Value Added Tax (VAT) and other government-imposed levies, unless explicitly stated otherwise.

Article 3. Designs, advice, and materials, products and/or services

1. All information and advice provided by Floramedia are of a general nature and non-binding, unless agreed otherwise in writing.
2. Floramedia accepts no liability and carries no responsibility for defects in products delivered based on a design made or presented by or on behalf of the Customer or information provided by the Customer, nor for information or advice given in response to such a design or information.
3. Floramedia likewise accepts no liability for the functional suitability or quality of delivered materials, products, and/or services, including the content of printed matter, the quality of images and logos, the content and/or functionality of delivered (multimedia) products, or the desirability of advisory services rendered, which were delivered and/or used by it at the request or direction of the Customer. Functional suitability is understood as the suitability of the relevant material, product, and/or service or part thereof for the purpose intended according to the Customer's design.



4. The Customer declares and warrants that all statements, claims, logos, quality marks, symbols, and visuals regarding sustainability and the environment displayed on the delivered work, printed matter, labels, packaging, or other materials (including but not limited to statements under Directive (EU) 2024/825 (EmpCo Directive) and related regulations) are correct, fully substantiated, and lawful. The Customer carries full legal and financial responsibility for compliance with these laws and regulations and shall fully indemnify and hold harmless Floramedia against all third-party claims.
5. Floramedia accepts no liability for damage resulting from the use of products and/or services provided by it other than for the purpose for which the product and/or service concerned is intended.
6. All damages arising from a design made by or ordered by the Customer, or from materials used at the request or instructions of the Customer, including damage suffered by Floramedia itself, shall be borne by the Customer.
7. In all such cases, the Customer shall fully indemnify Floramedia against any claims from third parties.

Article 4. Models and samples

A model or sample shown or provided by Floramedia is only shown or provided by way of indication. The qualities of the products to be delivered may deviate from the model or sample, unless it has been explicitly stated that delivery will take place entirely in accordance with the model or sample shown or provided.

Article 5. Intellectual and industrial property rights

1. Unless agreed otherwise, Floramedia reserves copyrights as well as all other intellectual and industrial property rights to all information, designs, sketches, drawings, images, models, software, products, etc., provided by it. These remain its property and may not be copied, reproduced in any other way, shown to third parties, or used in any other manner without its explicit permission.
2. The Customer guarantees Floramedia that performance of the agreement does not infringe upon any rights that third parties may assert under the Copyright Act 1912 or other national, supranational, and international regulations in the field of copyright, industrial and intellectual property rights, or tort law. The Customer indemnifies Floramedia both in and out of court against all claims that third parties may assert under the aforementioned laws or regulations.
3. If reasonable doubt arises or persists regarding the correctness of rights claimed by third parties as referred to in paragraph 1 of this article, Floramedia is authorized, but not obliged, to suspend performance of the agreement until it is irrevocably established in court that Floramedia does not infringe upon these rights.

Article 6. Formation of the agreement

1. An agreement via Floramedia's websites is only established after acceptance by Floramedia of the Customer's order via the websites. Other agreements are only established after signature of an offer provided by Floramedia and applicable at that time, which stipulates that signature thereof constitutes an agreement between parties, or by another written document signed by both parties, which stipulates that an agreement has been established thereby.
2. For orders placed via the websites, Floramedia provides the Customer with a username and password, after which the Customer can place orders via the website. By ordering, the Customer declares to register with the correct name, address, and other requested details. By ordering on behalf of a company, the Customer also declares to act as a legal representative of that company or that an applicable power of attorney has been granted.
3. The Customer is responsible for any misuse committed by other persons using these login details. In the event of loss or theft of the password, the Customer must inform Floramedia immediately so that appropriate measures can be taken.



4. Floramedia is at all times entitled to demand from the Customer sufficient security for the performance of its obligations (including payment of advance payments) and is entitled to suspend the execution of the agreement until its request has been satisfactorily met.
5. Floramedia is entitled to refuse orders or attach certain conditions to delivery. If an order is not accepted, Floramedia will inform the Customer within ten business days of receiving the order.
6. The Customer is bound by the assignment given by or on behalf of them upon the original formation of the agreement and, in the event of cancellation or modification of the assignment, is obliged to fully compensate all damages incurred by Floramedia, including but not limited to incurred costs, lost profit, interest loss, judicial and extrajudicial collection costs, etc.

Article 7. Price

1. All quoted prices are exclusive of Value Added Tax (VAT) and other government-imposed levies. For all products ordered via the websites, the prices listed on the order list apply. For orders with a low goods value, order and transport costs will be charged; for website orders in accordance with the table listed there, and for orders placed via other means, order and transport costs will be specified in the order confirmation.
2. The price quoted by Floramedia for the performance to be rendered applies exclusively to the performance in accordance with the agreed specifications.
3. In the case of composite offers, there is no obligation to deliver a part of the total performance at the amount stated for this part in the offer or at a proportionate part of the total quoted price.
4. If no price has been agreed upon between the parties, but parties have concluded one or more agreements with identical or nearly identical content in the year prior to the agreement, the price will be calculated based on the production methods and calculation rates used therein.
5. If, outside the application of the preceding paragraph of this article, no price has been agreed upon between parties, or if a price was given only by way of estimate, or if the agreed price may be altered under these conditions, the price or modification shall be determined in a manner considered reasonable in the printing industry.

Article 8. Price adjustments

1. If Floramedia agrees upon a specific price with the Customer, it is nevertheless entitled to unilaterally increase that price after a period of 14 days following the conclusion of the agreement if cost-determining factors (such as raw material prices, wages, and/or currency exchange rates) undergo an increase. Floramedia will inform the Customer of this price increase as specified and as soon as possible. If the aforementioned price increase exceeds 10% of the agreed price in total, the Customer is entitled to dissolve the agreement, provided that they inform Floramedia in writing immediately after becoming aware of the price increase. In the event of cancellation, the Customer is not entitled to compensation or performance.
2. Extra labour-intensive text, unclear copy, unclear sketches, drawings, or models, defective data carriers, defective computer software or data files, defective delivery methods of materials or products to be provided by the Customer, and all similar supply issues by the Customer requiring more work or costs than Floramedia could reasonably expect when entering into the agreement, constitute grounds for increasing the agreed price. Extraordinary or reasonably unforeseen processing difficulties arising from the nature of the materials and products to be processed also constitute grounds for increasing the agreed price.
3. Floramedia is entitled to increase or required to decrease the agreed price if the Customer makes changes to the originally agreed specifications, including author's corrections or altered instructions after receiving working drawings, models, and typesetting, printing, or other proofs. Floramedia will cooperate with these changes within reasonable limits, provided the content of the performance to be rendered does not substantially deviate from the originally agreed performance.

Article 9. Payment term

1. Unless agreed otherwise, the Customer must pay the price and other amounts due under the agreement within 30 days of the invoice date by transfer to the bank account specified by Floramedia or by legal tender at Floramedia's office, unless explicitly agreed otherwise.



Suspension, set-off, or attachment by the Customer (including attachment by group companies) on amounts due to Floramedia is not permitted.

2. After 30 days from the invoice date have elapsed, the Customer is in default, unless agreed otherwise. From the moment of default, the Customer owes interest on the due amount equal to the statutory interest rate, without prejudice to Floramedia's other rights.
3. In the event of an agreed partial delivery, Floramedia is entitled, after delivery of the first part, to charge the costs such as typesetting, lithos, and proofs in addition to demanding payment for this part.
4. The Customer is at all times, regardless of the agreed payment conditions, obliged to provide security upon Floramedia's first request for the fulfilment of amounts payable to Floramedia under the agreement. The offered security must be such that the claim, along with any accrued interest and costs, is properly covered and that Floramedia can recourse to it without difficulty. Any security that later becomes insufficient must be supplemented to a sufficient level upon Floramedia's first request.
5. Payments made by the Customer shall always serve first to settle all due interest and costs and secondly to settle open invoices that have been outstanding the longest, even if the Customer states that payment relates to a later invoice.
6. In the event of liquidation, bankruptcy, or suspension of payments of the Customer, the obligations of the Customer shall become immediately due and payable.
7. All in-stock products will only be shipped after payment has been received from the Customer. The 30-day payment term does not apply to stock orders.

Article 10. Collection costs

If the Customer defaults or fails in the performance of one or more of its obligations, all reasonable costs incurred to obtain satisfaction, both judicial and extrajudicial, shall be borne by the Customer. In any case, the Customer shall owe extrajudicial collection costs calculated according to the rates of the Dutch Bar Association. If Floramedia demonstrates that it incurred higher reasonable costs, these costs shall also be eligible for compensation.

Article 11. Delivery

1. To execute agreements established via the websites or otherwise regarding the delivery of products by Floramedia, orders within the Netherlands will be delivered carriage paid (franco) or non-carriage paid to the specified address, depending on the goods value. This can only be one address. If an agreement was formed via the website, the minimum goods value for free delivery can be viewed in the table on the website. If an agreement was concluded through other means, the costs will be specified on the order confirmation.
2. An agreed delivery period is not a strict deadline, unless explicitly agreed otherwise. In the event of late delivery, the Customer must therefore give Floramedia written notice of default. In any case, the delivery obligation shall be deemed met if Floramedia has offered the sold products at the agreed time and location, and the carrier's report shall serve as sufficient proof.
3. Delivery terms commence on the date of acceptance by Floramedia of the Customer's order via the websites, or in other cases after Floramedia takes receipt of all documents, data, designs, sketches, drawings, models, etc., necessary for the execution of the agreement, and after any agreed partial payment has been received by Floramedia.
4. If delays occur due to changed circumstances and/or late delivery of required materials to Floramedia, the delivery period shall be extended by the duration of this delay. The delivery period shall also be extended by the time during which the Customer has left any amount due to Floramedia unpaid after it has become due.
5. The Customer is obliged to take delivery of the purchased products at the moment they are delivered to them. If the Customer refuses delivery or remains negligent in providing information and/or instructions necessary for delivery, the goods will be stored for a month at the Customer's expense and risk. After this period, Floramedia is entitled to sell the products to third parties or otherwise dispose of them, without prejudice to its rights against the Customer.



6. Floramedia is permitted to deliver sold products in instalments. This does not apply if a partial delivery has no independent value. If products are delivered in parts, Floramedia is authorized to invoice each part separately.
7. Floramedia is authorized to deliver products that deviate from what was agreed upon if it concerns changes in the products to be delivered, packaging, or accompanying documentation required to comply with applicable statutory requirements, or if it concerns minor modifications that represent an improvement.

Article 12. Defects and complaint periods

1. The Customer must inspect (or cause to inspect) the delivered products as soon as possible after delivery. In doing so, the Customer must check whether the delivery complies with the agreement, namely whether the correct products were delivered in the agreed quantity and whether the delivered products meet the agreed quality requirements or, if lacking, requirements that may be set for normal use and/or commercial purposes.
2. If visible defects or deficiencies are observed, the buyer must report them in writing to Floramedia within 5 days of delivery.
3. Fulfilment of the agreement shall be deemed proper between the parties if the Customer fails to conduct the inspection or notification referred to in the preceding two paragraphs of this article in a timely manner.
4. Floramedia's performance shall in any case be deemed sound if the Customer has put the delivered goods or part thereof into use, processed or converted them, delivered them to third parties, or caused them to be put into use, processed, converted, or delivered to third parties.
5. Non-visible defects must be reported by the buyer in writing to Floramedia within 7 business days after discovery, but no later than 12 months after delivery, in which case the Customer is exclusively entitled to the rights set out in Article 19.

Article 13. Typesetting, printing, or other proofs

1. The Customer is obliged to carefully examine any typesetting, printing, or other proofs received from Floramedia (whether at their request or not) for errors (including those relating to any applied code, such as the EAN code) and defects, and to return them corrected to Floramedia as soon as possible. If the Customer creates the product independently on the website, no proof will be sent.
2. Approval of proofs by the Customer counts as acknowledgement that Floramedia performed the work prior to the proofs correctly.
3. Floramedia is not liable for deviations, errors, and defects that went unnoticed in proofs approved or corrected by the Customer.
4. Each proof produced at the Customer's request will be charged in addition to the agreed price, unless explicitly agreed that the costs of these proofs are included in the price.

Article 14. Deviations

1. Minor deviations between the delivered work on the one hand and the original design, drawing, copy, or model, or typesetting, printing, or other proof on the other hand cannot constitute grounds for rejection, discount, dissolution of the agreement, or compensation.
2. When assessing whether deviations in the entirety of the work should be considered minor or not, a representative sample from the work will be taken into account, unless individually specified products are concerned.
3. Deviations that, taking all circumstances into account, reasonably have no or only a minor influence on the usable value of the work shall always be deemed minor deviations.
4. Over-deliveries or short-deliveries relative to the agreed quantity are permitted provided they do not exceed the following percentages:
 - Print runs up to 20,000 units: 10%
 - Print runs of 20,000 and more: 15%

Regarding over- or short-deliveries of packaging work, labels, and continuous forms, a percentage of 10% is always allowed. The excess or shortfall in delivered units will be charged or credited accordingly.



5. Regarding the quality and basis weight (grammage) of paper and cardboard, minor deviations shall include those permitted under the tolerance standards specified in the general terms of sale of the Association of Paper Wholesalers. The relevant terms are available for inspection at Floramedia. Floramedia will send a copy of these conditions to the Customer free of charge upon request.
6. Deviations in other materials and semi-finished products used by Floramedia that are permitted under the general sales conditions applicable to the supply of these materials and semi-finished products shall be deemed minor deviations. The relevant terms are available for inspection at Floramedia. Floramedia will send a copy of these conditions to the Customer free of charge upon request.

Article 15. Long-term agreements and periodical publications

1. An agreement for the production of a periodical publication applies, unless expressly agreed otherwise in writing, for an indefinite period and can only be terminated by giving notice in compliance with a notice period. This notice period is one year if it concerns a periodical publication appearing at least 4 times per year, and six months if it concerns a periodical publication that appears less frequently.
2. A periodical publication within the meaning of paragraph 1 of this article is understood as a publication that appears regularly, and production as referred to in paragraph 1 includes the manufacturing of semi-finished products or aids such as loose signatures, lithos, typesetting, as well as activities for the distribution of the publication.
3. An agreement as referred to in this article can only be terminated by registered letter with acknowledgement of receipt.

Article 16. Ownership of production equipment, etc.

1. All products manufactured by Floramedia such as production tools, semi-finished goods, and in particular typesetting, design drawings, models, working and detail drawings, data carriers, computer software, data files, photographic images, lithos, clichés, films, micro and macromontages, printing plates, screen printing forms, rotogravure cylinders, dies, cutting dies, embossing dies, stamping plates, and peripheral equipment, remain the property of Floramedia, even if listed as a separate line item on the quotation, offer, or invoice.
2. Floramedia is not obliged to hand over the products mentioned in paragraph 1 of this article to the Customer, nor to retain them for the Customer. If Floramedia and Customer agree that these products will be retained by Floramedia, this shall be done for a maximum period of one year and without Floramedia guaranteeing suitability for repeated use.

Article 17. Customer property, right of pledge

1. Floramedia will store products entrusted to it by the Customer within the framework of executing the agreement with the care of a good custodian, but the Customer bears all risks regarding these products during storage and should take out insurance for this risk if desired.
2. The Customer is obliged to ensure that prior to handing over copies, drawings, designs, photographic images, or data carriers to Floramedia, a duplicate of these items is made and retained by the Customer in case the provided products are lost or become unusable due to damage during storage by Floramedia. In that case, the Customer must provide Floramedia with a new copy upon request and against payment of material costs.
3. The Customer grants Floramedia a right of pledge on all products brought into Floramedia's power in the context of executing the agreement with Floramedia, as additional security for everything the Customer may owe Floramedia in any capacity and on any grounds, including non-due and conditional debts.



Article 18. Suspension and dissolution

1. Floramedia's claims against the Customer are immediately due and payable if, after entering into the agreement, circumstances come to Floramedia's knowledge that give Floramedia good reason to fear that the Customer will not (be able to) meet its obligations, or if Floramedia asked the Customer to provide security for performance upon concluding the agreement and this security is not provided or is insufficient. In said cases, Floramedia is authorized to suspend further execution of the agreement or to dissolve the agreement, all without prejudice to Floramedia's right to claim damages.
2. If circumstances arise with regard to persons and/or material(s) used or customarily used by Floramedia in the execution of the agreement that are of such a nature that execution of the agreement becomes impossible or so burdensome and/or disproportionately costly that compliance with the agreement can no longer reasonably be required, Floramedia is authorized to dissolve the agreement without being required to pay compensation.

Article 19. Force Majeure

1. Force majeure here means any circumstance that prevents Floramedia from fulfilling its obligation and which cannot be attributed to Floramedia. This shall (insofar as these circumstances make fulfilment impossible or unreasonably difficult) include: war, threat of war, riot, fire, strikes within Floramedia's company or in companies upon which Floramedia depends for the fulfilment of its obligations, a general shortage of required raw materials and other products or services needed to achieve the agreed performance, unforeseen stagnation at suppliers or other third parties Floramedia depends on, and general transport problems.
2. Floramedia also has the right to invoke force majeure if the circumstance preventing (further) compliance occurs after Floramedia should have originally fulfilled its obligation.
3. Floramedia will inform the Customer in writing within a reasonable time under the given circumstances if a case of force majeure occurs at Floramedia.
4. In case of force majeure, the Customer cannot claim any damages.
5. During force majeure, Floramedia's delivery and other obligations are suspended. If the period during which fulfilment of obligations by Floramedia is not possible due to force majeure lasts longer than six months, both parties are entitled to dissolve the agreement without either party being liable for damages.
6. If Floramedia has already partially fulfilled its obligations upon the occurrence of force majeure or can only partially fulfill them, it is entitled to invoice the already delivered or deliverable part separately, and the Customer is obliged to pay this invoice as if it were a separate agreement. However, this does not apply if the already delivered or deliverable part has no independent value.

Article 20. Liability

1. For defects in/on the delivered products, liability applies as governed by the articles on "Defects and complaint periods" (Article 12) and "Typesetting, printing, or other proofs" (Article 13) in these conditions.
2. Floramedia is only liable for damage suffered by Customer which is the direct and immediate consequence of an attributable failure by Floramedia, with the understanding that compensation is limited to damage not exceeding three times the purchase price excluding VAT of the specific defectively delivered product (device). This cap also applies if multiple damage events or types of damage occur with respect to a single delivery (delivered device).
3. Floramedia is not liable for damage resulting from the delivery or use of branded products sold/consumed by it, or products whose manufacturer is known or can be traced. In those cases, the Customer must hold the manufacturer of the product liable.
4. Business loss (business interruption or delay disruption, expenses, loss of income, etc.) and other (consequential) damage (including personal injury), howsoever and by whatever cause arising, shall not qualify for compensation. The Customer must insure against this damage themselves if desired.



5. Floramedia is never liable for (damage resulting from) defects in products if it turns out that data provided by the Customer or third parties was incomplete or incorrect, or for (damage resulting from) the quality of materials used by Floramedia at the request, direction, or on behalf of the Customer, nor for the applicability of those materials. Any damage resulting therefrom shall be borne by the Customer, including damage suffered by Floramedia. All liability lapses if the Customer has not ensured timely and regular maintenance.
6. When applying any code to packaging, including the EAN code, Floramedia accepts no liability regarding usability, nor for the consequences of the inability to read or incorrect reading of such code by suitable equipment.
7. The above limitations do not apply if the damage is due to intent or gross negligence on the part of Floramedia or its executive staff. In that case, compensation shall under no circumstances exceed three times the purchase price of the specific product concerned.
8. The Customer undertakes to indemnify and hold harmless Floramedia against all damages, costs, and interest that may arise as a direct or indirect consequence of claims or demands by third parties in connection with any delivery obligation to the Customer, or products delivered to or for the benefit of the Customer and/or advice given, caused by the use of drawings, data, samples, models, software, materials, or parts, or by applying procedures provided or prescribed to Floramedia by or on behalf of the Customer to execute the order.

Article 21. Retention of title

1. The products delivered by Floramedia, regarding which it has been agreed in writing between Floramedia and the Customer that ownership will be transferred to the Customer after delivery, remain the property of Floramedia until the Customer has fulfilled all obligations under all agreements concluded with Floramedia, namely the consideration(s) regarding delivered or to be delivered goods/products themselves, consideration(s) regarding services rendered or to be rendered by Floramedia under the purchase agreement(s), and/or any claims due to non-performance by the Customer of a purchase agreement(s) or maintenance agreement(s). Retention of title remains in place notwithstanding any compensation or advances Floramedia has received from any third party regarding the invoices.
2. Products delivered by Floramedia falling under retention of title pursuant to paragraph 1 of this article may not be resold or otherwise alienated by the Customer. Furthermore, the buyer is not authorized to pledge or establish any other right on the products delivered by Floramedia in favor of a third party without Floramedia's explicit written permission.
3. If the Customer fails to fulfill its obligations or if there is well-founded fear that it will not do so, Floramedia is entitled to remove or cause to be removed delivered products subject to retention of title as referred to in paragraph 1 from the Customer or third parties holding the goods for them. The Customer is obliged to provide all cooperation to this end under penalty of a fine of 10% per day of the amount owed by them. Floramedia is entitled to gain access in all necessary ways to the premises where its property is located, provided that the Customer or any rights-holder to the premises where the products are located shall be compensated by Floramedia for any damage to locks, doors, or windows. The Customer hereby grants Floramedia permission to do so.
4. If third parties wish to establish or assert any right to the products delivered under retention of title, the Customer is obliged to inform Floramedia thereof in writing prior to this and as quickly as may reasonably be expected.
5. The Customer hereby undertakes to insure and keep insured the products delivered under retention of title against fire, explosion, and water damage, as well as against theft, and to provide the policy of this insurance to Floramedia for inspection. In addition, the Customer hereby undertakes to pledge to Floramedia all claims of the Customer against insurers regarding the products delivered under retention of title, as well as all claims the Customer acquires against its buyers upon reselling or renting products delivered under retention of title by Floramedia, in the manner prescribed in Article 3:239 of the Dutch Civil Code (BW).



Finally, the Customer hereby undertakes to label the products delivered under retention of title as the property of Floramedia and to cooperate in all other ways with reasonable measures Floramedia wishes to take to protect its property rights regarding the products and which do not unreasonably hinder the Customer in the normal operation of its business. For the purpose of establishing the aforementioned rights of pledge or any other measures Floramedia wishes to take to protect its property rights regarding the products, as well as security for everything the Customer now or at any time owes or will owe to Floramedia, the Customer hereby grants Floramedia an irrevocable and unconditional power of attorney.

6. Floramedia's books and records serve as conclusive proof of the existence or extinguishment of one or more claims.
7. Floramedia is entitled, by deed and notification thereof to the Customer, to transfer its property (retention of title) to financiers, leasing companies, or pledgees holding rights over Floramedia's debtors. The Customer hereby declares its agreement with this.

Article 22. Disputes

Dutch law applies exclusively to every agreement between Floramedia and the Customer and all legal relationships arising therefrom, even if an obligation is executed wholly or partially abroad or if the party involved in the legal relationship resides there, explicitly excluding the Vienna Sales Convention (CISG). The District Court of Amsterdam has exclusive jurisdiction to hear disputes related thereto.

Article 23. Privacy Policy

Floramedia attaches great value to the protection of your personal data. In our Privacy Policy, we want to provide clear and transparent information about how we handle personal data. We do everything possible to safeguard your privacy and therefore handle personal data with care. Floramedia Group complies in all cases with applicable laws and regulations, including the General Data Protection Regulation (GDPR).